



## TAKE CARE RECOVERY PLAN TERMS AND CONDITIONS

### GENERAL TERMS OF OFFER

The Take Care Recovery Plan is an offer of free, limited healthcare and diagnostic testing services at Take Care Clinics throughout the remainder of 2009 for qualified individuals. These Terms and Conditions specify all of the details concerning the Take Care Recovery Plan offer.

### IMPORTANT TERMS

The following terms have the specific meanings described below and those meanings are important to understanding these Terms and Conditions:

**Certification Determination** for any Terminated Person or Dependent means the determination by Take Care Health Systems that the Terminated Person or Dependent has met all of the qualifications for the TCRP Offer for a specific Patient Visit on a Patient Visit Date.

**Dependent** means an individual who satisfies the following criteria: (a) the individual is Uninsured; and (b) the individual is a Terminated Person's: (i) Spouse; (ii) Domestic Partner; or (iii) Dependent Child. Dependent **DOES NOT** include: (a) an opposite sex domestic partner; (b) an opposite sex person cohabitating with the Terminated Person; (c) a same sex person, who is not a Domestic Partner, cohabitating with the Terminated Person; (d) dependents 19 years of age or older; or (e) other relatives of the Terminated Person, including parents, grandparents, grandchildren, aunts, uncles, nieces, nephews, or other parties, even if living in the same household with the Terminated Person or if claimed as dependents on the Terminated Person's tax returns.

**Dependent Child** means a child over the age of eighteen months and under the age of 19 years: (a) who is either the son, daughter, stepson or stepdaughter of either the Terminated Person or the Terminated Person's Spouse or Domestic Partner; or (b) for whom the Terminated Person or the Terminated Person's Spouse or Domestic Partner is a legal guardian (i.e., a child placed with the Terminated Person or the Terminated Person's Spouse or Domestic Partner by an authorized placement agency or by judgment, decree or other order of any court of competent jurisdiction).

**Domestic Partner** means an individual who: (a) is the same sex as the Terminated Person; (b) has been in a domestic partnership with the Terminated Person for a period of at least six (6) months prior to the date the Terminated Person (or Spouse or Domestic Partner of the Terminated Person) submits an Initial Certification Form; (c) is not a blood relative of the Terminated Person; and (d) is not legally married. A Terminated Person may not have both a Domestic Partner and a Spouse.

**Family Members** mean collectively, the Terminated Person and all Dependents of the Terminated Person; and "Family Member" means individually, each of the Terminated Person, and each Dependent of the Terminated Person.

**Initial Certification Documentation** means all of the following: (a) an Initial Certification Form; (b) a copy of a valid Driver's License or State-issued Photo Identification Card for **both** the Terminated Person and his/her Spouse or Domestic Partner, if any; and (c) a copy of the Terminated Person's Unemployment Determination Letter.

**Initial Certification Form** means the specific Take Care Recovery Plan Initial Certification Form that a Terminated Person (or the Spouse or Domestic Partner of the Terminated Person) must complete and submit to Take Care Health Systems in order to obtain an initial Certification Determination for the Terminated Person and each Dependent of the Terminated Person. Take Care Recovery Plan Initial Certification Forms are available: (a) at [www.takecarerecoveryplan.com](http://www.takecarerecoveryplan.com); (b) upon request at any Take Care Clinic in connection with a Patient Visit; (c) by calling 1-866-TAKE-CARE (1-866-825-3227); or (d) by writing to TAKE CARE RECOVERY PLAN, 4156 30th Avenue South, Suite 101, Fargo, ND 58104-8419.

**Offer Services** means those limited healthcare services and diagnostic tests specifically defined and described in the “SCOPE OF OFFER, Description of Free Services and Tests INCLUDED in TCRP Offer” section of these Terms and Conditions below.

**Patient Visit** means a visit by a Family Member to a Take Care Clinic for Offer Services.

**Patient Visit Date** means the date a Family Member visits a Take Care Clinic for Offer Services.

**Patient Visit Form** means the specific Take Care Recovery Plan Patient Visit Form that a Terminated Person (or the Spouse or Domestic Partner of the Terminated Person) must complete and submit to Take Care Health Systems in order to obtain a follow-up Certification Determination to recertify the continued qualification of the Terminated Person and Dependents of the Terminated Person to receive the Offer Services. Patient Visit Forms are available: (a) at [www.takecarerecoveryplan.com](http://www.takecarerecoveryplan.com); (b) upon request at any Take Care Clinic in connection with a Patient Visit; (c) by calling 1-866-TAKE-CARE (1-866-825-3227); or (d) by writing to TAKE CARE RECOVERY PLAN, 4156 30th Avenue South, Suite 101, Fargo, ND 58104-8419.

**Recertification Documentation** means all of the following: (a) a Patient Visit Form; and (b) evidence that the Terminated Person has received Unemployment Benefits within the thirty (30) day period preceding the relevant Patient Visit Date (e.g., a copy of an Unemployment Benefits payment stub, documentation evidencing direct deposit for Unemployment Benefits, or other evidence of the Terminated Person’s receipt of Unemployment Benefits in form and substance acceptable to Take Care Health Systems).

**Spouse** means an individual legally married to the Terminated Person.

**Take Care Clinic** means each of the walk-in, professional health care centers located at select Walgreens drugstores in each of the states listed in the “TAKE CARE CLINIC LOCATIONS” section of these Terms and Conditions below.

**Take Care Health Practitioner** means one of the family nurse practitioners or physician assistants who treat patients in Take Care Clinics.

**Take Care Health Systems** means Take Care Health Systems, LLC, a wholly-owned subsidiary of Walgreen Co. and part of the Walgreens Health and Wellness Division. Take Care Health Systems, LLC provides all of the administration and processing services for the TCRP Offer on behalf of the Take Care Clinics and each of the Take Care Health Services<sup>SM</sup> entities. See the “ABOUT TAKE CARE HEALTH SERVICES<sup>SM</sup>” section of these Terms and Conditions for a description of the Take Care Health Services<sup>SM</sup> entities.

**TCRP Offer** means the Take Care Recovery Plan offer as described in these Terms and Conditions.

**Terminated Person** means an individual who satisfies each of the following criteria: (a) is 19 years of age or older; (b) is terminated from his/her employment on or after March 31, 2009; (c) is Uninsured; (d) has, or whose Dependent has, received services at a Take Care Clinic prior to the date of employment termination; and (e) qualifies for and receives Unemployment Benefits as a result of such termination of employment.

**Unemployment Benefits** means remuneration received by a Terminated Person from a federal or state government authority pursuant to a federal or state unemployment compensation program.

**Unemployment Determination Letter** means a determination letter issued by a federal or state government authority establishing that the Terminated Person is entitled to receive Unemployment Benefits arising out of the Terminated Person's termination of employment on or after March 31, 2009.

**Uninsured** means that the individual is not covered by any private or publicly funded health insurance or health coverage program.

### **WHO MAY QUALIFY FOR THE TCRP OFFER?**

Each Terminated Person and all Dependents of the Terminated Person may qualify for Take Care Recovery Plan Offer Services.

#### **Qualification of a Terminated Person.**

In order for an individual to qualify for Offer Services as a Terminated Person, the individual must: (a) satisfy all of the criteria to meet the definition of a Terminated Person; and (b) obtain a Certification Determination as described in the "QUALIFICATION PROCESS" section of these Terms and Conditions below. Take Care Health Systems shall review and make a Certification Determination as to whether, as of each Patient Visit Date for each Family Member Patient Visit, the Terminated Person satisfies all of the criteria: (a) to meet the definition of a Terminated Person; and (b) for obtaining a Certification Determination as described in the "QUALIFICATION PROCESS" section of these Terms and Conditions below.

#### **Qualification of Dependents.**

In order for an individual to qualify for Offer Services as a Dependent of a Terminated Person, the individual must: (a) satisfy all of the criteria to meet the definition of a Dependent of the Terminated Person; and (b) the Terminated Person must satisfy all of the criteria to: (i) meet the definition of a Terminated Person; and (ii) obtain a Certification Determination as described in the "QUALIFICATION PROCESS" section of these Terms and Conditions below. Take Care Health Systems will review and make a Certification Determination as to whether, as of each Patient Visit Date for each Dependent Patient Visit: (a) the Dependent satisfies all of the criteria to meet the definition of a Dependent; and (b) the Terminated Person satisfies all of the criteria: (i) to meet the definition of a Terminated Person; and (ii) for obtaining a Certification Determination as described in the "QUALIFICATION PROCESS" section of these Terms and Conditions below. A Dependent may obtain Offer Services from a Take Care Clinic even if the Dependent is employed, so long as the Dependent is Uninsured.

Before making a Certification Determination, Take Care Health Systems will also independently verify that the Terminated Person and any Dependents of the Terminated Person are Uninsured.

## **QUALIFICATION PROCESS**

### **Obtaining an Initial Certification Determination.**

Each Terminated Person must complete and submit the Initial Certification Documentation to Take Care Health Systems in order to initially qualify the Terminated Person and the Dependents of the Terminated Person for the TCRP Offer. Upon Take Care Health Systems reviewing and accepting the Initial Certification Documentation from a Terminated Person, Take Care Health Systems shall issue a Certification Determination to the Terminated Person.

The Terminated Person may request an initial Certification Determination from Take Care Health Systems either:

(a) through the Take Care Health Systems pre-certification process by completing and submitting the Initial Certification Documentation to Take Care Health Systems in advance of the first Patient Visit for the Terminated Person or the Dependent of the Terminated Person; or

(b) by visiting a Take Care Clinic in person for a first Patient Visit (for the Terminated Person or any Dependent of the Terminated Person) and either: (i) completing and submitting the Initial Certification Documentation to the Take Care Health Practitioner at the Take Care Clinic on the date of the first Patient Visit; or (ii) by completing and submitting Initial Certification Form to the Take Care Health Practitioner at the Take Care Clinic on the date of the first Patient Visit and by submitting all other parts of the Initial Certification Documentation to Take Care Health Systems within 21 days of the first Patient Visit.

### **Requesting an Initial Certification Determination Through Pre-Certification.**

To request an initial Certification Determination from Take Care Health Systems in advance of a first Patient Visit, the Terminated Person must complete and submit all of the Initial Certification Documentation to Take Care Health Systems. Take Care Health Systems will not certify that a Terminated Person qualifies for the TCRP Offer until the Terminated Person provides all of the Initial Certification Documentation to Take Care Health Systems including, but not limited to, the Unemployment Determination Letter.

A Terminated Person may submit an Initial Certification Form to Take Care Health Systems in advance of obtaining an Unemployment Determination Letter, provided, however, that the Terminated Person must submit the Unemployment Determination Letter to Take Care Health Systems within 21 days of the original submission of the completed Initial Certification Form. In the event the Terminated Person fails to submit the Unemployment Determination Letter within such 21 day period, then the Terminated Person and the Dependents of the Terminated Person **DO NOT QUALIFY FOR THE TCRP OFFER.**

Family Members may visit a Take Care Clinic before the Terminated Person receives an initial Certification Determination from Take Care Health Systems, if the Terminated Person has attempted to pre-certify by submitting an Initial Certification Form to Take Care Health Systems in advance of the first Patient Visit. The Terminated Person must still submit all of the Initial Certification Documentation to Take Care Health Systems within 21 days of the original submission of the completed Initial Certification Form. Take Care Clinic will not bill the Terminated Person on the Patient Visit Date for Take Care Clinic services and tests provided during Patient Visits occurring during the 21 day period following the original submission of the completed Initial Certification Form pending the submission by the Terminated Person to Take Care Health Systems of any remaining Initial Certification Documentation. However, if the

Terminated Person does not submit all of the Initial Certification Documentation to Take Care Health Systems within 21 days of the original submission of the completed Initial Certification Form, the Terminated Person and Dependents of the Terminated Person DO NOT QUALIFY FOR THE TCRP OFFER AND MUST PAY FOR ALL SERVICES AND TESTS OBTAINED AT A TAKE CARE CLINIC DURING PATIENT VISITS WITHIN SUCH 21 DAY PERIOD, IF ANY. TAKE CARE CLINIC WILL BILL THE TERMINATED PERSON FOR ALL SERVICES AND TESTS PROVIDED TO EACH DISQUALIFIED INDIVIDUAL DURING ANY PATIENT VISITS WITHIN SUCH 21 DAY PERIOD. QUEST DIAGNOSTICS WILL BILL THE TERMINATED PERSON FOR LABORATORY SERVICES PROVIDED BY QUEST DIAGNOSTICS TO EACH DISQUALIFIED INDIVIDUAL DURING ANY PATIENT VISITS WITHIN SUCH 21 DAY PERIOD.

In the event that the Terminated Person fails to submit the Initial Certification Documentation within 21 days following the original submission of the completed Initial Certification Form, but does submit the Initial Certification Documentation after such 21-day period, then Take Care Health Systems, in its discretion, may issue a post-dated Certification Determination for the Terminated Person and the Dependents of the Terminated Person, provided, however, that such post-dated Certification Determination shall be effective as of the date issued by Take Care Health Systems, and shall not be retroactive to the date of the original submission of the completed Initial Certification Form to Take Care Health Systems. In such circumstance, the Terminated Person and Dependents of the Terminated Person DO NOT QUALIFY FOR THE TCRP OFFER FOR ANY PERIOD PRIOR TO THE DATE OF THE POST-DATED CERTIFICATION DETERMINATION AND MUST PAY FOR ALL SERVICES AND TESTS OBTAINED AT A TAKE CARE CLINIC DURING ANY PATIENT VISITS PRIOR TO THE DATE OF THE POST-DATED CERTIFICATION DETERMINATION. TAKE CARE CLINIC WILL BILL THE TERMINATED PERSON FOR ALL SERVICES AND TESTS PROVIDED TO EACH DISQUALIFIED INDIVIDUAL DURING ANY PATIENT VISITS PRIOR TO THE DATE OF THE POST-DATED CERTIFICATION DETERMINATION. QUEST DIAGNOSTICS WILL BILL THE TERMINATED PERSON FOR LABORATORY SERVICES PROVIDED BY QUEST DIAGNOSTICS TO EACH DISQUALIFIED INDIVIDUAL DURING ANY PATIENT VISITS PRIOR TO THE DATE OF THE POST-DATED CERTIFICATION DETERMINATION.

#### **Requesting an Initial Certification Determination During an In-Person Visit to a Take Care Clinic.**

A Terminated Person (or the Spouse or Domestic Partner of the Terminated Person) may request an initial Certification Determination from Take Care Health Systems for Family Members by visiting a Take Care Clinic for a Patient Visit for any Family Member. At such Patient Visit, the Terminated Person (or the Spouse or Domestic Partner of the Terminated Person) must complete and submit an Initial Certification Form to the Take Care Health Practitioner at the Take Care Clinic along with all other Initial Certification Documentation in the Terminated Person's (or Spouse's or Domestic Partner's) possession at such first Patient Visit. Take Care Health Practitioners do not review or make any qualification or certification decisions concerning the TCRP Offer and do not issue Certification Determinations. The Take Care Health Practitioner shall submit the Initial Certification Form and any Initial Certification Documentation provided by the Terminated Person (or the Spouse or Domestic Partner of the Terminated Person) at the first Patient Visit, to Take Care Health Systems for processing. Take Care Health Systems will not issue an initial Certification Determination and certify that a Terminated Person qualifies for the TCRP Offer until the Terminated Person provides all of the Initial Certification Documentation to Take Care Health Systems.

In the event that the Terminated Person (or the Spouse or Domestic Partner of the Terminated Person) does not have all of the Initial Certification Documentation present at the time of the first Patient Visit, the Terminated Person must submit all such Initial Certification Documentation to Take Care Health Systems within 21 days of the first Patient Visit. The Take Care Health Practitioner shall provide

the Terminated Person (or Spouse or Domestic Partner, as the case may be) with a copy of the Initial Certification Form for use by the Terminated Person to provide the required follow-up submission for the remaining Initial Certification Documentation to Take Care Health Systems.

Take Care Clinic shall not bill the Family Member patient on the first Patient Visit Date for Take Care Clinic services and tests provided during such Patient Visit or during any other Patient Visits by the Terminated Person or the Dependents of the Terminated Person pending the submission by the Terminated Person to Take Care Health Systems of any remaining Initial Certification Documentation. However, in the event that the Terminated Person does not submit all of the Initial Certification Documentation to Take Care Health Systems within 21 days of the first Patient Visit Date, the Terminated Person and Dependents of the Terminated Person DO NOT QUALIFY FOR THE TCRP OFFER AND MUST PAY FOR ALL SERVICES AND TESTS OBTAINED AT A TAKE CARE CLINIC DURING ANY PATIENT VISITS WITHIN SUCH 21 DAY PERIOD. TAKE CARE CLINIC WILL BILL THE TERMINATED PERSON FOR ALL SERVICES AND TESTS PROVIDED TO EACH DISQUALIFIED INDIVIDUAL DURING ANY PATIENT VISITS WITHIN SUCH 21 DAY PERIOD. QUEST DIAGNOSTICS WILL BILL THE TERMINATED PERSON FOR LABORATORY SERVICES PROVIDED BY QUEST DIAGNOSTICS TO EACH DISQUALIFIED INDIVIDUAL DURING ANY PATIENT VISITS WITHIN SUCH 21 DAY PERIOD.

In the event that the Terminated Person fails to submit the Initial Certification Documentation within 21 days of the first Patient Visit Date, but does submit the Initial Certification Documentation after such 21-day period, then Take Care Health Systems, in its discretion, may issue a post-dated Certification Determination for the Terminated Person and the Dependents of the Terminated Person, provided, however, that such post-dated Certification Determination shall be effective as of the date issued by Take Care Health Systems, and shall not be retroactive to the date of the first Patient Visit. In such circumstance, the Terminated Person and Dependents of the Terminated Person DO NOT QUALIFY FOR THE TCRP OFFER FOR ANY PERIOD PRIOR TO THE DATE OF THE POST-DATED CERTIFICATION DETERMINATION AND MUST PAY FOR ALL SERVICES AND TESTS OBTAINED AT A TAKE CARE CLINIC DURING ANY PATIENT VISITS PRIOR TO THE DATE OF THE POST-DATED CERTIFICATION DETERMINATION. TAKE CARE CLINIC WILL BILL THE TERMINATED PERSON FOR ALL SERVICES AND TESTS PROVIDED TO EACH DISQUALIFIED INDIVIDUAL DURING ANY PATIENT VISITS PRIOR TO THE DATE OF THE POST-DATED CERTIFICATION DETERMINATION. QUEST DIAGNOSTICS WILL BILL THE TERMINATED PERSON FOR LABORATORY SERVICES PROVIDED BY QUEST DIAGNOSTICS TO EACH DISQUALIFIED INDIVIDUAL DURING ANY PATIENT VISITS PRIOR TO THE DATE OF THE POST-DATED CERTIFICATION DETERMINATION.

#### **Recertification Determination.**

Each Family Member must re-certify that the Family Member continues to qualify for the TCRP Offer at each Patient Visit to a Take Care Clinic. The Family Member patient must request a follow-up Certification Determination from Take Care Health Systems for each such Patient Visit. A Terminated Person (or the Spouse or Domestic Partner of the Terminated Person) may request a follow-up Certification Determination from Take Care Health Systems for any Family Member by visiting a Take Care Clinic for a Patient Visit. At such Patient Visit, the Terminated Person (or the Spouse or Domestic Partner of the Terminated Person) must complete and submit the Patient Visit Form to the Take Care Health Practitioner at a Take Care Clinic, along with all other Recertification Documentation in the Terminated Person's (or Spouse's or Domestic Partner's) possession at such Patient Visit. Take Care Health Practitioners do not review or make any qualification or certification decisions concerning the TCRP Offer and do not issue Certification Determinations. The Take Care Health Practitioner will submit the Patient Visit Form and all other Recertification Documentation provided at such Patient Visit

to Take Care Health Systems for processing. Take Care Health Systems will not certify that the Family Member patient qualifies for the TCRP Offer for such Patient Visit until the Terminated Person provides all of the Recertification Documentation to Take Care Health Systems.

In the event that the Family Member patient does not have all of the Recertification Documentation present at the time of a Patient Visit, the Terminated Person must submit all Recertification Documentation to Take Care Health Systems within 21 days of such Patient Visit. The Take Care Health Practitioner shall provide the Terminated Person (or Spouse or Domestic Partner) with a copy of the Patient Visit Form for the Terminated Person to provide the required follow-up submissions for the remaining Recertification Documentation to Take Care Health Systems. In the event the Terminated Person fails to submit the remaining Recertification Documentation within the 21 day period following such Patient Visit, then the Terminated Person and all Dependents of the Terminated Person **DO NOT QUALIFY FOR THE TCRP OFFER AND MUST PAY FOR ALL SERVICES AND TESTS OBTAINED AT A TAKE CARE CLINIC DURING THE PATIENT VISIT. THE TAKE CARE CLINIC WILL BILL THE TERMINATED PERSON FOR ALL SERVICES AND TESTS PROVIDED DURING THE PATIENT VISIT. QUEST DIAGNOSTICS WILL BILL THE TERMINATED PERSON FOR LABORATORY SERVICES PROVIDED BY QUEST DIAGNOSTICS TO THE DISQUALIFIED INDIVIDUAL DURING SUCH PATIENT VISIT.**

In the event that the Terminated Person fails to submit the Recertification Documentation within 21 days of the Patient Visit Date, but does submit the Recertification Documentation after such 21-day period, then Take Care Health Systems, in its discretion, may issue a post-dated Certification Determination for the relevant Family Member patient, provided, however, that such post-dated Certification Determination shall be effective as of the date issued by Take Care Health Systems, and shall not be retroactive to the date of the original Patient Visit. In such circumstance, the Family Member patient **DOES NOT QUALIFY FOR THE TCRP OFFER FOR ANY PERIOD AFTER THE DATE OF ANY PREVIOUS CERTIFICATION DETERMINATION ISSUED BY TAKE CARE HEALTH SYSTEMS FOR THE FAMILY MEMBER PATIENT BUT PRIOR TO THE DATE OF THE SUBSEQUENTLY ISSUED POST-DATED CERTIFICATION DETERMINATION. TAKE CARE CLINIC WILL BILL THE TERMINATED PERSON FOR ALL SERVICES AND TESTS PROVIDED TO EACH DISQUALIFIED INDIVIDUAL DURING ANY PATIENT VISITS AFTER THE DATE OF ANY PREVIOUS CERTIFICATION DETERMINATION ISSUED BY TAKE CARE HEALTH SYSTEMS TO THE FAMILY MEMBER PATIENT BUT PRIOR TO THE DATE OF THE SUBSEQUENTLY ISSUED POST-DATED CERTIFICATION DETERMINATION. QUEST DIAGNOSTICS WILL BILL THE TERMINATED PERSON FOR LABORATORY SERVICES PROVIDED BY QUEST DIAGNOSTICS TO EACH DISQUALIFIED INDIVIDUAL DURING ANY PATIENT VISITS AFTER THE DATE OF ANY PREVIOUS CERTIFICATION DETERMINATION ISSUED BY TAKE CARE HEALTH SYSTEMS TO THE FAMILY MEMBER PATIENT BUT PRIOR TO THE DATE OF THE SUBSEQUENTLY ISSUED POST-DATED CERTIFICATION DETERMINATION.**

#### **Submitting Documentation to Take Care Health Systems.**

The following methods may be used to submit the Initial Certification Documentation and all Recertification Documentation to Take Care Health Systems: (1) fax to 1-866-656-8518; (2) mail to TAKE CARE RECOVERY PLAN, 4156 30th Avenue South, Suite 101, Fargo, ND 58104-8419; or (3) deliver in person to a Take Care Health Practitioner at a Take Care Clinic in connection with a Patient Visit. **DO NOT** submit originals. Take Care Health Systems **WILL NOT** return any Initial Certification Documentation or any Recertification Documentation submitted to Take Care Health Systems.

### **Certification Determination; Notifications.**

Take Care Health Systems will review all Initial Certification Documentation and Recertification Documentation received by Take Care Health Systems within the required time periods specified above. Take Care Health Systems will use commercially reasonable best efforts to determine whether any Initial Certification Documentation and Recertification Documentation meets the requirements described in these Terms and Conditions. Providing incomplete or inaccurate information may prevent or delay Take Care Health Systems from processing any Initial Certification Documentation or Recertification Documentation. Take Care Health Systems will provide notification of each Certification Determination to the Terminated Person electronically using the e-mail address designated on the relevant Initial Certification Form or Patient Visit Form or, if no e-mail address is provided, by using the preferred alternative method of notification indicated on the Initial Certification Form or Patient Visit Form.

The Take Care Health Practitioners provide professional services in the Take Care Clinics and do not provide any of the administrative or processing services related to the TCRP Offer. Take Care Health Systems provides all TCRP Offer administration and processing services. Take Care Health Practitioners do not have the authority to process Initial Certification Documentation, Recertification Documentation, issue Certification Determinations, or make any decisions regarding Certification Determinations. Take Care Health Practitioners shall submit any Initial Certification Documentation and Recertification Documentation provided to the Take Care Health Practitioner by the Family Member at a Patient Visit, to Take Care Health Systems on the date of such Patient Visit.

### **DISQUALIFICATION**

Notwithstanding any previous Certification Determinations issued by Take Care Health Systems to any Terminated Person or Dependent of the Terminated Person, the Terminated Person and all Dependents of the Terminated Person are disqualified from the TCRP Offer and may no longer receive Offer Services effective as of the date the Terminated Person either: (a) becomes employed; (b) is no longer receiving, or is no longer eligible to receive, Unemployment Benefits; or (c) is no longer Uninsured. All Dependents of the Terminated Person shall be disqualified from the TCRP Offer effective as of the date of the disqualification of the Terminated Person. A Dependent will not qualify for the TCRP Offer as of the date the Dependent is no longer Uninsured. In the event of a disqualification of a Terminated Person or any Dependent of a Terminated Person, such disqualified individual **MUST PAY FOR ALL SERVICES AND TESTS OBTAINED AT A TAKE CARE CLINIC FROM AND AFTER THE EFFECTIVE DATE OF DISQUALIFICATION. TAKE CARE CLINIC WILL BILL THE TERMINATED PERSON FOR ALL SERVICES AND TESTS OBTAINED AT A TAKE CARE CLINIC FROM AND AFTER THE EFFECTIVE DATE OF DISQUALIFICATION. QUEST DIAGNOSTICS WILL BILL THE TERMINATED PERSON FOR LABORATORY SERVICES PROVIDED BY QUEST DIAGNOSTICS TO THE DISQUALIFIED INDIVIDUAL FROM AND AFTER THE EFFECTIVE DATE OF DISQUALIFICATION.**

### **DECISIONS FINAL**

All decisions of Take Care Health Systems with respect to the TCRP Offer are final, including but not limited to, decisions concerning the completeness and timeliness of any Initial Certification Documentation, Recertification Documentation, and any Certification Determination decisions (including any decision not to issue a Certification Determination). For answers to any questions about the TCRP Offer please visit the Take Care Recovery Plan website available at [www.takecarerecoveryplan.com](http://www.takecarerecoveryplan.com) or

call 1-866-TAKE-CARE (1-866-825-3227), write to TAKE CARE RECOVERY PLAN, 4156 30th Avenue South, Suite 101, Fargo, ND 58104-8419, or fax your questions to 1-866-656-8518.

### **FINANCIAL RESPONSIBILITY**

In the event the Terminated Person or a Dependent of the Terminated Person does not obtain a Certification Determination from Take Care Health Systems with respect to a Patient Visit, the Terminated Person will be financially responsible to pay for all healthcare services and diagnostic tests obtained by the Terminated Person or Dependent of the Terminated Person at a Take Care Clinic. As described below, certain services that are otherwise available at Take Care Clinics are excluded from the TCRP Offer. If any Family Member chooses to obtain services or tests from a Take Care Clinic that are not Offer Services, such Family Member is financially responsible to pay for all such excluded services at the time of service. If Take Care Health Systems determines that a Family Member patient is not Uninsured, Take Care Health Systems will submit a claim for reimbursement to the Family Member's health insurance or health coverage program provider for all healthcare services and diagnostic tests obtained by the Family Member from a Take Care Clinic. The Family Member will be responsible for any balance, co-payment, or deductible pursuant to the applicable insurance or health coverage benefit plan. Each Terminated Person, or the Spouse or Domestic Partner of the Terminated Person, shall certify and agree in each Initial Certification Form and Patient Visit Form that Take Care Clinics may submit a claim for reimbursement to any health insurance or health coverage program provider for services and tests provided to the Family Member at a Take Care Clinic. Quest Diagnostics, Inc. provides free testing services for certain diagnostic tests included in the Offer Services to the extent that a Family Member patient obtains a diagnostic test during a Patient Visit that is sent to Quest Diagnostics for testing services.

### **SCOPE OF OFFER**

The TCRP Offer only includes limited primary healthcare services and diagnostic testing services available at Take Care Clinics as specifically described below. The TCRP Offer does not apply to all services and tests performed at Take Care Clinics.

#### **Description of Free Services and Tests INCLUDED in TCRP Offer.**

The following services and items are included in the TCRP Offer (the "Offer Services"):

- (a) Diagnosis and Treatment of Respiratory Illnesses: Bronchitis, Common Colds, Coughs, Ear Infections, Flu, Laryngitis, Sinus Infections, Sore Throat/Strep Throat, and Upper Respiratory Infections.
- (b) Diagnosis and Treatment of Skin Conditions: Acne, Athlete's Foot, Cold Sores, Dry Skin, Impetigo, Itchy Skin, Poison Ivy/Poison Oak, Rashes, Ringworm, Scabies, Shingles Treatment, Skin Infections, Sunburn, Tick/Insect Bites, and Wart Evaluation.
- (c) Diagnosis and Treatment of Minor Injuries: Abrasions, Burns (minor), Splinters, Sprains/Strains, and Staple/Suture Removal.
- (d) Additional Diagnosis and Treatments: Seasonal Allergies, Bladder Infections (Female, ages 12-65), Diarrhea, Nausea and Vomiting, Early Lyme Disease, Fever (<72 Hours), Head Lice, Mononucleosis, Pink Eye and Styes, Scalp Rash, Swimmer's Ear, and Swimmer's Itch.
- (e) Diagnostic Tests: PPD/Tuberculosis, Rapid Strep A, MonoSpot (heterophile anti-body screen), Blood Glucose, Urine Pregnancy Tests, and Urinalysis by Dipstick.

Quest Diagnostics, Inc. will provide free laboratory services for certain of the diagnostic tests included in the Offer Services.

Any items, services or tests not included in the Offer Services, as defined and described in this “Description of Free Services and Tests INCLUDED in TCRP Offer” section of these Terms and Conditions, are not part of the TCRP Offer.

### **Description of Services and Tests EXCLUDED From TCRP Offer.**

The TCRP offer DOES NOT include the following services and tests which are otherwise also available at Take Care Clinics:

(a) Wellness Visits. The TCRP Offer DOES NOT include Health Evaluations, Wellness Assessments, Wellness Physical Examinations, Wellness Visit Tests (i.e., Blood Lipid Panels, Cholesterol Serum, HDL Cholesterol, and Triglycerides), and all other wellness visits.

(b) Physicals. The TCRP Offer DOES NOT include Camp, School and Sports Physicals, and all other physicals.

(c) Vaccinations. The TCRP Offer DOES NOT include Flu (seasonal), GARDASIL® (HPV), Hepatitis B, Hepatitis A, Menactra (Meningitis), MMR (Measles, Mumps, Rubella), PPV (Pneumonia), Zostavax (Shingles Vaccine), Tdap (Tetanus, Diphtheria, Pertussis), Td (Tetanus Booster), Varicella (Chicken Pox), Yellow Fever, or any other vaccinations.

(d) Prescription Drug Injections. The TCRP Offer DOES NOT include prescription injections including, but not limited to, Xolair injections.

(e) Infusion Therapy Services. The TCRP Offer DOES NOT include any infusion therapy services including, but not limited to, the administration of Reclast and Boniva.

(f) Certain Laboratory Tests. The TCRP Offer DOES NOT include blood lipid panels, cholesterol serum, HDL cholesterol, and triglycerides.

The TCRP Offer DOES NOT include any items or services offered by Walgreen Co. or its affiliates or subsidiaries including items or services at Walgreens retail stores and pharmacies.

### **HOURS OF SERVICE FOR TCRP OFFER**

TCRP Offer Services are available to Family Members who register at a Take Care Clinic electronic kiosk in a Take Care Clinic on Monday through Friday between the hours of 11:00 am – 3:00 pm local time. Take Care Health Practitioners generally take a required one hour meal break each day, which may fall during these hours. TCRP Offer Services are not available at other times; even though the Take Care Clinic may be open. Family Members who seek Take Care Clinic services during other Take Care Clinic hours, including those services that would otherwise be included in the TCRP Offer, will be responsible for payment for all services or tests obtained at Take Care Clinic’s usual and customary charges.

### **THE TCRP OFFER IS NOT INSURANCE**

The TCRP Offer is not insurance, not a medical discount plan, and not a healthcare discount program. The TCRP is not being offered by any insurance company and it has not been reviewed by, or

registered with, any regulatory agency. The TCRP Offer is not a substitute for insurance, including, but not limited to, COBRA coverage, catastrophic coverage, or any public or private health insurance program.

### **RIGHT TO MODIFY TCRP OFFER**

Take Care Health Systems reserves the right to modify the TCRP Offer at any time. Take Care Systems reserves the right to modify the Offer Services at any time by adding or deleting healthcare services or diagnostic tests to or from the list of Offer Services. If Take Care Health Systems modifies the TCRP Offer or the Offer Services, Take Care Health Systems will provide notice to the public at each Take Care Clinic location and at [www.takecarerecoveryplan.com](http://www.takecarerecoveryplan.com).

### **TERM/TERMINATION**

The TCRP Offer begins on March 31, 2009 and will end no later than December 31, 2009. The TCRP Offer is subject to earlier termination in Take Care Health Systems' sole discretion. If Take Care Health Systems terminates the TCRP Offer prior to December 31, 2009, Take Care Health Systems will provide notice at each Take Care Clinic and at [www.takecarerecoveryplan.com](http://www.takecarerecoveryplan.com).

### **TAKE CARE CLINIC LOCATIONS**

Take Care Clinics operate in the following states: Arizona, Colorado, Delaware, Florida, Georgia, Illinois, Indiana, Kansas, Kentucky, Louisiana, Mississippi, Missouri, Nevada, New Jersey, Ohio, Pennsylvania, Tennessee, Texas, and Wisconsin. Take Care Health Systems expects to open additional locations during 2009 in Massachusetts and in Oklahoma. Take Care Clinics are located inside of select Walgreens stores and do not operate in all states. For a list of Take Care Clinics, visit [www.takecarehealth.com/clinic-location.aspx](http://www.takecarehealth.com/clinic-location.aspx) or call 1-866-TAKE-CARE (1-866-825-3227).

### **JURISDICTION & GOVERNING LAW**

The TCRP Offer shall be governed by and construed in accordance with the laws of the State of Illinois, without regard to choice of law rules. Any litigation arising out of or in connection with the TCRP Offer shall be exclusively in state or federal courts located in Cook County or Lake County, Illinois.

### **ABOUT TAKE CARE HEALTH SERVICES<sup>SM</sup>**

Patient care at each Take Care Clinic is provided by Take Care Health Services<sup>SM</sup>, independently owned state professional corporations established in each state where Take Care Clinics operate. Take Care Health Services<sup>SM</sup> licensed healthcare professionals are not employed by, or agents of, Walgreen Co., or its subsidiaries, including Take Care Health Systems, LLC. Take Care Health Practitioners provide all of the Offer Services on behalf of Take Care Health Services<sup>SM</sup>.

### **ABOUT TAKE CARE HEALTH SYSTEMS**

Take Care Health Systems, Inc. ([www.takecarehealthsystem.com](http://www.takecarehealthsystem.com)), a wholly owned subsidiary of Walgreens and part of Walgreens Health and Wellness division, is the largest and most comprehensive manager of worksite health and wellness centers and convenient care clinics in the country. Take Care Health Systems, Inc. is comprised of Take Care Health Systems (aka Take Care Consumer Solutions) ([www.takecarehealth.com](http://www.takecarehealth.com)) and Take Care Employer Solutions ([www.takecareemployersolutions.com](http://www.takecareemployersolutions.com)). Take Care Health Systems (a/k/a Take Care Consumer Solutions) manages Take Care Clinics at select

Walgreens drugstores throughout the country. Take Care Employer Solutions manages primary care, health and wellness, occupational health, pharmacy and fitness centers at large employer campuses. Combined, Take Care Health Systems, Inc manages more than 700 worksite and retail health care centers.

### **ABOUT WALGREENS**

Walgreens ([www.walgreens.com](http://www.walgreens.com)) is the nation's largest drugstore chain with fiscal 2008 sales of \$59 billion. The company operates 6,679 drugstores in 49 states, the District of Columbia and Puerto Rico. Walgreens provides the most convenient access to consumer goods and services and cost-effective pharmacy, health and wellness services in America through its retail drugstores, Walgreens Health Services division and Walgreens Health and Wellness division. Walgreens Health Services assists pharmacy patients and prescription drug and medical plans through Walgreens Health Initiatives Inc. (a pharmacy benefit manager), Walgreens Mail Service Inc., Walgreens Home Care Inc., Walgreens Specialty Pharmacy LLC, and SeniorMed LLC (a pharmacy provider to long-term care facilities). Walgreens Health and Wellness division includes Take Care Health Systems ([www.takecarehealthsystem.com](http://www.takecarehealthsystem.com)), the largest and most comprehensive manager of worksite health and wellness centers and in-store convenient care clinics, with more than 700 locations throughout the country.

### **QUESTIONS AND COMMENTS**

For answers to questions about the TCRP Offer, or to provide comments, please visit [www.takecarerecoveryplan.com](http://www.takecarerecoveryplan.com) or call 1-866-TAKE-CARE (1-866-825-3227).

**IN FLORIDA, THE PATIENT AND ANY OTHER PERSON RESPONSIBLE FOR PAYMENT HAS A RIGHT TO REFUSE TO PAY, CANCEL PAYMENT, OR BE REIMBURSED FOR PAYMENT FOR ANY OTHER SERVICE, EXAMINATION, OR TREATMENT THAT IS PERFORMED AS A RESULT OF AND WITHIN 72 HOURS OF RESPONDING TO THE ADVERTISEMENT FOR THE FREE, DISCOUNTED FEE, OR REDUCED FEE SERVICE, EXAMINATION OR TREATMENT.**